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|----------------------------------|-----------------------|
| Correspondence Customer Number:: | 000466 |
| Name Line One:: | YOUNG & THOMPSON |
| Address Line One:: | 745 SOUTH 23RD STREET |
| Address Line Two:: | SECOND FLOOR |
| City:: | ARLINGTON |
| State or Province:: | VIRGINIA |
| Country:: | U.S.A. |
| Postal or Zip Code:: | 22202 |
| Telephone:: | 703-521-2297 |
| Fax One:: | 703-685-0573 |
| Fax Two:: | 703-979-4709 |

```
Title Line One::      AUTOMATIC CALL DISTRIBUTION SYSTEM
Title Line Two::      AND METHOD
Total Drawing Sheets:: 3
Formal Drawings?::    YES
Application Type::     UTILITY
Docket Number::       ND-361US
```

Representative Customer Number:: 000466

Foreign Application One:: 11-296901
Filing Date:: 19 OCTOBER 1999
Country:: JAPAN
Priority Claimed:: YES